

USSD - Menu

Feature	Short Code (Direct)	Menu *123#	
		Menu Numbering	Sub-Menu
Balance Enquiry	*122#		
	*123*1#	1	No
Scratch Card Recharge	*123*<Scratch Card PIN>#		
	*123*2*<Scratch Card PIN>#	2	No
Current Tariff Plan	*123*3#	3	No
View Last Call Details	*123*4#	4	No
STV menu	*123*5#	5	Yes
STV - Subscribe			1
STV - Enquiry			2
Friends and Family (FnF) menu		6	Yes
FnF - View	*123*12#		1
FnF - Add	*123*7*<Mob No>#		2
FnF - Modify	*123*10*<Old No>*<New No>#		3
Jai Jawan - Add			4
Others menu		7	Yes
View Last 5 Calls	*123*9#		1
Change Tariff Plan			2
Third Party Recharge	*123*18*<Mob. No>*<Activation_Code>#		3

SELF CARE THROUGH USSD

Direct USSD Codes		MENU BASED USSD CODES				
Functions	Dial	DIAL*123#	dial			
Balance enquiry	*122#	For Balance Enquiry press	1			
Scratch Card Recharge	*123*(ScratchCard Pin)#	Scratch Card Recharge	2			
Scratch Card Recharge	*123*2*(Scratch CardPIN)#	Current Tariff Plan	3			
Current Tariff Plan	*123*3#	View Last Call Details	4			dial
View Last Call Details	*123*4#	STV menu(STV Subscribe,STV Enquiry)	5	To recharge STV		1
Directly to STV Menu	-*123*5#			To Know abot STV		2
Directly to FNF Menu	*123*6#	Friends and Family menu (View, Add, Modify) Applicable for Student Plan & Jaijawan Plan	6	To view FnF Numbers		1
				To add FnF Numbers		2
				to Modify FnF Number		3
				To add FNF nos. in PYARI JODI & JAI JAWAN		4
		Others menu(View Last 5 Calls(Account History) , Change Tariff Plan,Third Party Recharge)	7	To View Last five calls		1
				To Change Tariff Plan		2
				For Third Party Recharge		3

SELF CARE THROUGH SMS

Type the Keyword as per details given in column-B and send SMS to 123			SMS KEY WORDS	FUNCTIONS
A	B	C		
Funtion	SMS Key word	Example		
Balance Enquiry	BAL			
Scratch Card Recharge	SCR<space>(activation_code)	SCR 1238973737383333		
View Friends and Family List	FNFVIEW			
	STVINFO			
Bundle Enquiry/List/ Subscribe	STVHLP<space>(Bundle Group)	STVHLP DATA		
		STVHLP DATA1		
			FNFVIEW	FnF View
			FNFADD	for adding no. to FnF
			FNFMOD	FnF Modify
			BAL	Balance Enquiry
			SCR	Scratch Card Recharge
			HISTORY	Last 5 Calls Details
			TPR	Third Party Recharge
			STVINFO	Bundle Enquiry

		STVHLP VOICE
		STVHLP VOICE1
		STVHLP VOICE2
		STVHLP ISD
		STVHLP ROAM
		STVHLP SMS
	STVSUB <space> (Bundle Id)	STVSUB ORV44
View Account History (Last 5 calls)	HISTORY	
Modify Friends and Family List (Add,Modify)	FNFADD <MSISDN> to add FnF _r	FNFADD 8901569197
	FNFMOD<Old_MSI SDN> <New_MSISDN>	FNFMOD 8901569187 8901610005
Current Tariff Plan	CTP	
Tariff Plan Help	LTP	
Select Tariff Plan	MTP <New_Tariff_Plan >	MTP PER SECOND
Third Party Recharge	TPR<space> <destination MSISDN> <space> > <Scratch card code>	TPR 8901610005 389283922999998

STVHLP	Bundle List
STVSUB	Bundle Subscription
CTP	Current Tariff Plan
LTP	List Tariff Plan
MTP	Modify Tariff Plan
PMJADD	Jai Jawan FNF add
HELP	Help Message

Black-Out Days for the period 01.01.2015 to 31.12.2015

1st Jan	Holi	Diwali	25th Dec	31st Dec
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